



Mary Phillips Senior Center

41845 Sixth Street
Temecula, CA 92590
(951) 694-6464



Senior Transportation Program *Letter Of Understanding/Service Agreement*

- The Senior Nutrition Transportation Program is committed to helping eligible seniors get to and from the Mary Phillips Senior Center for the Nutrition Program. Although we cannot always guarantee a ride, we can assure you that we will do our best to serve you.
- In order to receive the transportation service, you are required to read, sign, agree to, and abide by the rules listed below.
- Tipping the driver is **NOT** allowed.
- Payment for service: Temecula residents—\$15 monthly flat rate

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Please read, initial, and sign below

_____ I understand that inappropriate usage and abuse of the program will result in the immediate suspension of services.

_____ I am responsible for entering and exiting the vehicle on my own without any assistance from the Driver. I will wait for the Driver to open the door before entering or exiting the vehicle.

_____ I understand that the Driver is not a caregiver or a personal attendant.

_____ I will confirm my lunch reservation for the days on which I request transportation.

_____ I understand that transportation is only for going to and from the lunch program.

_____ I meet all eligibility requirements to participate in this program.

_____ If I am unable to keep my reservation for transportation, I will notify the Mary Phillips Senior Center within 24 hours.

Print Name: _____

Signature: _____

Date: _____

MPSC Supervisor: _____

Date: _____

"The place where friends meet."

MPSC Transportation Program
Application

Please complete entire application

The information obtained through this application process will only be used by the Senior Center for the provision of transportation services. The information will not be provided to any other person or agency.

Name: _____ Birthdate: ____/____/____

Address: _____

City/State/Zip Code: _____ Telephone: _____

E-mail Address: _____

Closest Cross Streets: _____

Emergency Contact: _____ Telephone: _____

E-mail Address: _____

Name of nearest relative NOT living with you: _____ Relationship: _____

Home Phone: _____ Cell Phone: _____ Work Phone: _____

Physician: _____ Telephone: _____

Insurance Provider: _____ Group/ID Number: _____

Medical Condition: _____

Medications: _____

Do you have a physical disability? ___YES ___NO

Do you have a mental disability or cognitive impairment? ___YES ___NO

Can you get into the bus unassisted? ___YES ___NO

Please indicate the primary mobility aids you use when traveling in the community: Check all that apply.

- Manual wheelchair Wheeled Walker Visually Impaired Cane Crutches
- Foldable wheelchair Foldable Walker Power wheelchair Service Animal
- Hearing Device Leg Braces Scooter Oxygen Tank Prosthesis Other _____

MPSC Transportation Program

Terms and Conditions

Please answer the following questions:

- 1. Are you able to drive? ___ YES ___ NO
- 2. Do you live alone? ___ YES ___ NO
- 3. Can anyone in your home drive for you? ___ YES ___ NO
- 4. Do you currently utilize public transportation? ___ YES ___ NO
- 5. What are the reasons why you cannot use public or other transportation? _____

- 6. How did you find out about our transportation program? _____

* * * * *

MPSC Transportation Program

Terms and Conditions

Please read and sign

- 1. I verify that I am a Temecula resident within the 92589—92593 zip code area.
- 2. I verify that I am 60 years of age or older.
- 3. I understand that no appointments or special arrangements will be made between the Driver and myself. All reservations must be made through the Mary Phillips Senior Center Office.

The information that I have provided is true and accurate to the best of my knowledge. I authorize representatives to contact persons whom I have listed on this application, or to make other inquiries as necessary to verify the information that I have provided. I, the undersigned, understand and agree to follow the above conditions for participation in the transportation program. I, myself, and anyone entitled to act on my behalf, waive and release the City of Temecula, Temecula Community Services Department, the Successor Agency to the Redevelopment Agency, its officers, agents, employees, and volunteers from any and all claims of liabilities of any kind arising from my participation in the program.

Print Name: _____

Signature: _____ Date: _____

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MPSC Transportation Program

Passenger Vehicle Rules and Procedures

ELIGIBILITY

- Temecula resident living in the zip code area of 92589-92593, who are 60+ years, with no other means of transportation. (Please note that eligibility does not constitute a ride in the vehicle).
- Completed application with the MPSC Supervisor's approval signature on file with the City of Temecula's Senior Center.
- Passenger must have a reservation to participate in the Senior Nutrition Program on the same day that they reserve a ride.

SIGN UP

- You must sign up for a round-trip ride, a minimum of 24 hours in advance.
- You may sign up for rides up to two weeks in advance.
- Seating availability is limited and will be based on a first reserved, first served basis.

TRANSPORTATION FEE

- Transportation fee for a Temecula resident is \$15 monthly flat rate.
- The Transportation Driver is not authorized to accept donations.

PICK UP

- The MPSC Vehicle will depart from the Senior Center at 7:30am Monday through Friday and will arrive to pick you up at your designated time. You will be given an approximate pick-up time, which is determined according to your location, and logistically in coordination with the other passenger locations.
- Please note that your pick-up time may vary from day to day.
- In accordance with the policy, the Driver will continue on which his/her scheduled route if you are not present at your pick-up time.

DEPARTURE

- The MPSC Vehicle will depart from the Senior Center at 12:30pm Monday through Friday.
- If you are not at the designated departure site on time, you will be responsible for finding your own ride home. (City bus or taxi cab at your expense).
- You will always be dropped off where you were originally picked up, at your place of residency.

CANCELLATIONS

- If you must cancel, please call the MPSC Office at 951-694-6464, preferably 24 hours in advance.
- You must contact the Senior Nutrition Coordinator at 951-694-6465 to cancel your lunch reservation. Not notifying the Nutrition Coordinator may be grounds for discontinuing future participation in the MPSC Transportation Program.

ADDITIONAL RULES

- Seat belts must be properly worn at all times.
- No food or drinks are permitted in the passenger vehicle.
- The City of Temecula or the MPSC is not responsible for any items that are lost, stolen, or missing in the vehicle.
- NO additional stops will be made which are not on the schedule. Please DO NOT make special requests of the driver.
- The MPSC reserves the right to make changes to the schedule at any time. Rides may also be cancelled at any time.

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