

## Mary Phillips Senior Center

### Transportation Vehicle Rules and Procedures

*Welcome!*

*The MPSC Transportation Program is designed as a courtesy service provided by the City of Temecula and NOT provided by Riverside County's Public Transit Agencies, therefore, we make every effort to provide transportation to the senior citizen residents of Temecula; however, transportation is not guaranteed.*

*\*  
Please read the attached rules and guidelines carefully. If you wish to apply for the program, fill out the attached application completely and return it to City staff at your earliest convenience.*

*Sincerely,*

*Yvette Martinez*

*Community Services Manager*

*City of Temecula*

41845 6th Street

Temecula, CA 92590

Phone: 951-694-6464

Business Hours: Monday –Friday

8:00am-5:00pm



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### Eligibility:

Temecula residents living in the zip code area of 92808-92092 , who are 60 + years of age with no other means of transportation (Please note that eligibility does not constitute a ride in the vehicle)  
Complete application in its entirety and submit for manager approval.  
Passenger must have a same day reservation to participate in the Senior Nutrition Program.

### Sign Up:

You must sign up for either pickup or drop off, a minimum of 24 hours in advance.  
You may sign up for rides two weeks in advance.  
Seating availability is limited and will be based on a first come first served reserved basis.

### Transportation Fee:

You must be a Temecula resident within the approved zip code area in order to participate, the fee to ride is .50 cents one way, \$1.00 roundtrip.  
The driver is not authorized to accept donations.

### Pick Up:



The MPSC vehicle will depart from the senior center at 8:00 am, Monday-Friday (except for holidays). Each participant will be given an approximate pick up time depending on logistical location.  
Please note that your pick up time may vary from day to day.  
You will be given a maximum of 5 minutes to be ready for pick up upon arrival.

### Departure:

The MPSC vehicle will depart from the center at 12:30 pm, Monday-Friday. Departure time may vary from day to day.  
You will be dropped off at the location you were picked up at originally.

### Cancellations:

If you must cancel your reservation, please call the Mary Phillips Senior Center office at 951-694-6464, 24 hours in advance.

### Additional Rules:

Seat belts must be properly worn at all times.  
No food or drinks are permitted on the passenger vehicle.  
The City of Temecula is not responsible for any items that are lost, stolen or missing in the vehicle. No additional stops will be made.  
You must follow the drivers instructions at all times.  
Report any emergencies or concerns to driver as soon as it is safe to do so.

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Please fill out completely.

Name: \_\_\_\_\_ Birthdate: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_ Telephone: \_\_\_\_\_

Email Address (if applicable) \_\_\_\_\_

Emergency Contact: \_\_\_\_\_ Telephone: \_\_\_\_\_

### Nearest relative NOT living with you:

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Home phone: \_\_\_\_\_ Cell phone: \_\_\_\_\_

Address: \_\_\_\_\_ City/State/Zip: \_\_\_\_\_

Physician: \_\_\_\_\_ \* \_\_\_\_\_ Telephone: \_\_\_\_\_

Medical conditions: \_\_\_\_\_

Medications: \_\_\_\_\_

Insurance provider: \_\_\_\_\_ Group Number: \_\_\_\_\_

Please answer the following questions:

Are you able to drive? \_\_\_ Yes \_\_\_ No

Are you willing to participate in an evaluation of mobility? \_\_\_ Yes \_\_\_ No

Do you live alone? \_\_\_ Yes \_\_\_ No

Can anyone in your home drive for you? \_\_\_ Yes \_\_\_ No

Do you currently utilize public transportation? (RTA, Dial-a-Ride) \_\_\_ Yes \_\_\_ No

How did you find out about our transportation program?

\_\_\_\_\_

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### Senior Nutrition Transportation Program

#### Letter of Understanding/Service Agreement

Please read, initial, and sign below.

\_\_\_ I understand that inappropriate usage and abuse of the program will result in the immediate suspension of services. (Such as using the bus to be brought to the center and participate in non-affiliated services.)

\_\_\_ I am responsible for entering and exiting the vehicle on my own (reasonable accommodation is provided.)

\_\_\_ I understand that the driver is not a caregiver or personal attendant.

\_\_\_ I will confirm my lunch reservation for the days I request transportation.

\_\_\_ I meet all eligibility requirements to participate in the program.

\_\_\_ If there is a need to cancel my pick-up reservation, I will notify the center immediately.



I verify that I am a Temecula resident within the 92589-92593 zip code area.

I verify that I am 60 years of age or older.

I understand that no appointments or special arrangements will be made between the driver and myself. All reservations must be made through the Mary Phillips Senior Center directly (951-694-6464).

The information that I have provided is true and accurate to the best of my knowledge. I authorize representatives to contact persons whom I have listed on this application, or to make other inquiries as necessary to verify the information that I have provided. I, the undersigned, understand and agree to follow the above conditions for participation as well as the code of conduct at all times. I, myself, and anyone entitled to act on my behalf, wave and release the City of Temecula, its officers, agents, employees, and volunteers from any and all claims of liabilities of any kind arising from my participation in the program.

Print name: \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

MPSC Manager: \_\_\_\_\_ Date: \_\_\_\_\_

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