*Police and Fire services are contracted through Riverside County.*
CITY MANAGER

MISSION

The City Manager Department serves as the City's executive office responsible to the City Council for implementing their priorities and objectives; to effectively deliver exceptional services, projects and programs to the citizens of Temecula; providing timely and accurate dissemination of City news and information to the community; and serve as the City's primary public liaison to all community stakeholders as well as intergovernmental relations with local, regional, State, Federal, tribal and international governments. The City Manager Department provides organizational leadership to City staff and operations, oversees the preparation and administration of a balanced annual budget, and implements all City Council policies, as guided by the Quality of Life Master Plan (QLMP).

ORGANIZATIONAL CHART
CITY CLERK

MISSION

The City Clerk's office is committed to serving the needs of the citizens of our community in a neutral and ethical manner by providing equal access to open and transparent government, ensuring the integrity of the participatory process, bridging internal and external communication pathways, and enhancing the public’s trust in local government.

ORGANIZATIONAL CHART
CITY ATTORNEY

MISSION

The mission of the City Attorney’s Office is to provide quality, timely, and cost-effective legal analysis, opinion, and advice to the City’s elected officials, departments, appointed commissions and boards on a broad range of legal, administrative, legislative, and procedural matters, including application of constitutional, statutory, administrative, and local government law. The City Attorney’s Office strives to effectively provide timely research, analysis, evaluation, and drafting of legal and other documents necessary to the accomplishment of the City’s municipal functions and goals. The City Attorney’s mission includes representation of the City in judicial, administrative, and appellate proceedings in an efficient and cost-effective manner. The City contracts with Richards, Watson & Gershon to provide City Attorney and public law services.

ORGANIZATIONAL CHART
FINANCE

MISSION

Primary responsibilities of the Finance Department include cash and investment management, financial reporting, coordination and preparation of the Annual Operating Budget and Capital Improvement Program, internal audit, payroll, accounts receivable, financial oversight, business licensing, purchasing and contracting, financial management of Police, Animal Control and Fire contracts, and administration of all City funds and accounts.

ORGANIZATIONAL CHART

DIRECTOR OF FINANCE
Jennifer Hennessy

FINANCE SUPPORT SERVICES
- Procurement
- Debt Administration
- Animal Control Contract Administration
- Police and Fire Contract Administration

BUDGETING
- Operating
- Capital
- Five Year Forecasting

FINANCIAL REPORTING
- Accounts Payable
- Accounts Receivable
- General Ledger Maintenance
- Annual Reports
- Payroll

REVENUE MANAGEMENT
- Treasury and investments
- Business License and Cashier
- Grants Administration
HUMAN RESOURCES

MISSION

The Human Resources Department is dedicated to providing quality service to our internal and external customers, and specifically to the City of Temecula employees of the past, present, and future by attracting, developing, and retaining a highly-qualified, diverse, positive, and productive workforce. The Human Resources staff is committed to fostering an environment of trust, objectivity, mutual respect, collaboration, innovation, open communication, safety, health, compassion, and well-being.

ORGANIZATIONAL CHART
COMMUNITY DEVELOPMENT

MISSION

Community Development is a multi-disciplinary department providing planning, development services, Community Development Block Grant (CDBG), and affordable housing to citizens, elected officials, appointed boards, commissions, and City departments. The department guarantees all development is consistent with the General Plan, Municipal Codes, and Building Codes. Community Development ensures that the goals of the community are met, with regards to health, life safety, public welfare, and neighborhood preservation. The department also conducts activities related to the winding down of redevelopment through the Successor Agency to the Temecula Redevelopment Agency.

ORGANIZATIONAL CHART
PUBLIC WORKS

MISSION

The mission of the Public Works Department is to provide quality services that support the infrastructure demands of the City of Temecula and enhance the safety, welfare and aesthetic environment of the residents, businesses and visitors. This is accomplished through the development and maintenance of City streets, sidewalks, traffic systems, bike lanes, parks, buildings, trails and drainage facilities; professional engineering oversight of public and private improvement projects; and implementation of erosion/sediment controls and storm water quality measures.

ORGANIZATIONAL CHART
POLICE

DIVISION/PROGRAM: POLICE ADMINISTRATION

MISSION

The Temecula Police Department is tasked with ensuring the safety of our community while maintaining the outstanding quality of life we all enjoy. The City contracts with the Riverside County Sheriff’s Department for Police services and maintains 112 sworn officers, 17 non-sworn officers Community Service Officers (CSOs), plus an additional 18 administrative support positions. Temecula has two centrally located storefront police stations, one in Old Town Temecula at the Civic Center, and one in the Promenade Mall.
FIRE

MISSION

The Temecula Fire Department maintains the highest levels of fire and disaster preparedness, prevention, and community involvement in order to ensure the safety of both our residents and visitors of Temecula. The City of Temecula contracts with the CAL FIRE/Riverside County Fire Department for Fire services. The Temecula Fire Department provides both Emergency Operation and Fire Prevention services. Fire Department Emergency Operations provides comprehensive emergency services utilizing a highly trained work force, progressive technology and modern equipment to provide fire and paramedic services. Fire Prevention involves conducting public information and education programs that emphasize fire and life safety and have a strong focus on fire prevention, determining the origin and cause of all fires, and enforcing all applicable building fire codes, regulations and standards.

ORGANIZATIONAL CHART

DIVISION CHIEF
TEMECULA FIRE CHIEF
Charlie Dehart

FIRE PREVENTION
Information and Education
Planning and Engineering
Enforcement
Annual Program
Inspection Services
Permit Issuance

EMERGENCY OPERATIONS
Fire Suppression
Emergency Medical Services
All Risk Responses
Non-Response Activities
Temecula Citizen Corps
TEMECULA COMMUNITY SERVICES DISTRICT

MISSION

Provide programs that educate, entertain, and enrich the community. Host exceptional special events that foster a sense of community and pride for our residents, and raise the City’s profile as a tourism destination. Arrange for services and programs to support at-risk populations, including seniors, veterans, teens, and those with special needs.

ORGANIZATIONAL CHART

DIRECTOR OF TEMECULA COMMUNITY SERVICES DISTRICT
Kevin L. Hawkins
INTERNAL SERVICE FUNDS
INFORMATION TECHNOLOGY AND SUPPORT SERVICES

MISSION
Information Technology and Support Services (ITSS) is charged with providing the highest quality of leadership, support, and essential services to the organization’s Operating Departments to maintain service levels necessary to efficiently and effectively meet all departmental program requirements at the Civic Center and off-site facilities. These services include GIS, Enterprise Applications, Media Services, Network Infrastructure, Tech Support, and Support Services. ITSS oversees 500+ electronic devices, network infrastructure, and 360+ user accounts at the Civic Center and 20 offsite facilities City-wide. There are currently over 33 business application systems administered and supported by staff. In addition, Media Services oversees social media and E-Government services, and produces original video content for direct communications with residents.

ORGANIZATIONAL CHART